

# SEASONAL EMPLOYMENT



## CONCESSIONS STAFF (Pools)

**Centre Region Parks and Recreation (CRPR)**, an Agency of the Centre Region Council of Governments (COG), is currently recruiting seasonal **Concessions Staff**, for Park Forest Pool and Welch Pool within the Aquatics Division of Centre Region Parks and Recreation.



We are searching for concession staff with superb customer service skills and enthusiasm. The job description follows this summary. This is an as-scheduled position, and is typically part-time hours on Fridays, Saturdays, and Sundays between late March and late October; additional weekday evening hours will be available in June and July. Multiple shifts are available between 2-8 PM; the schedule may vary based special events and extreme weather situations.

There is an hourly rate of **\$13-\$14 per hour**. This is a non-benefited, seasonal position. The age minimum for Concession Staff is 15 years of age. Employment is contingent upon compliance with the CRPR Agency's "Child Safety Policy" regarding certifications, criminal background checks, and child abuse clearance.

To apply, please download and complete the CRPR Application by visiting the Agency's website at [www.crpr.org/employment](http://www.crpr.org/employment) then, email to [crpr@crcog.net](mailto:crpr@crcog.net) or mail your application to the CRPR Address: 2040 Sandy Drive, Suite A, State College, PA 16803. Note the position you are applying for on your application. Applications will be accepted until the position is filled. Returning employees must also re-apply for seasonal work each year. Equal opportunity employer. For a list of other open positions within Centre Region Council of Governments, visit [www.crcog.net/employment](http://www.crcog.net/employment).





## CENTRE REGION COUNCIL OF GOVERNMENTS

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### CONCESSIONS STAFF JOB DESCRIPTION

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<b>Job Title:</b>	Concessions Staff	<b>Status:</b>	Seasonal (8-26 weeks)
<b>Department:</b>	Parks and Recreation	<b>Classification:</b>	Non-Exempt
<b>Reports To:</b>	Pool Manager	<b>Grade:</b>	Hourly

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#### **JOB SUMMARY**

This position works within the Centre Region Parks and Recreation Sports Division, primarily at Park Forest Pool or Welch Pool. Concessions Staff are expected to provide excellent customer service and perform basic food service duties, processes sales, and helps to maintain a safe, clean, and sanitary facility. This position reports to the Pool Manager.

#### **ESSENTIAL JOB FUNCTIONS**

*The outline below describes essential job functions an employee in this position will be required to perform, however, it is not an exhaustive list of all duties which the employee may be expected to perform. To be successful in the position, an individual must be able to perform each essential function satisfactorily, with or without reasonable accommodations.*

- Serve customers in a fast, efficient, and friendly manner.
- Responsible for preparing and handling food in accordance with Health Standards (training provided).
- Follow established health, safety, and sanitation principles and protocols.
- Perform opening and closing procedures for the concessions stand.
- Process sales and oversee the cash draw.
- Clean and sterilize food preparation and service areas and maintain and restock items and supplies.
- Handle customer complaints and issues; report complaints and ask for assistance when needed.
- Know and understand all emergency procedures associated with the facility.
- Abides by all Agency safety guidelines, policies, and procedures as it relates to Concessions. This includes abiding by all policies and procedures specific to concession locations.

#### **OTHER JOB FUNCTIONS**

- Performs related duties as assigned.

#### **QUALIFICATION REQUIREMENTS**

*An individual is hired based on their education, experience, and skills. Any equivalent combination of these factors that will result in the successful accomplishment of all the work responsibilities would be considered at the sole discretion of the COG.*

#### **EDUCATION AND/OR EXPERIENCE**

- Experience in sales, customer service, or food service is preferred. Training is provided.

#### **SPECIAL REQUIREMENTS**

- Must be at least 15 years of age.
- Employment is contingent upon compliance with the CRPR Agency's "Child Safety Policy" regarding criminal background checks.

## **KNOWLEDGE OF**

- Knowledge of proper safety practices and techniques.
- Knowledge of and ability to work effectively within the organizational and community structure.
- Knowledge of or the ability to learn the methods, materials, and equipment used to prepare and serve food, food storage, and sanitation regulations and protocols.

## **ABILITY TO**

- Ability to perform basic mathematical computations.
- Ability to handle cash accurately and responsibly.
- Ability to utilize a point-of-sale system.
- Ability to cooperate and communicate effectively with staff and the public.
- Ability to work without direct supervision.
- Ability to work in a fast-paced environment.
- Ability to operate a variety of food preparation equipment.

## **SKILLED IN**

- Oral and written communication.
- Troubleshooting and problem solving.
- Self-control and adapting to stressful situations.

## **PHYSICAL AND WORK ENVIRONMENT**

*The physical and work environments described are representative of those that must be met by an employee to successfully perform the function of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform these essential functions.*

### **Physical Environment**

- Work is performed indoors and outdoors.
- Hand-eye coordination is necessary to operate computers and various pieces of equipment. Specific vision abilities required by this job include close vision and the ability to adjust focus.
- While performing the duties of this job, the employee may be required to sit for prolonged periods of time, walk, stand and talk or hear; use hands and fingers to handle, feel, or operate objects, tools, or controls and reach with hands and arms.
- The employee is occasionally required to walk, sit; climb or balance; stoop, kneel, crouch, or crawl; and smell.
- The employee must occasionally lift and/or move up to 25 pounds.

### **Work Environment**

- Often a dirty work environment (situations in which workers or their clothing easily become dirty, etc.).
- Often must perform repetitive activities (performance of the same physically demanding activity).
- Often are exposed to high or low temperatures (possibly leading to stress or decreased ability to work effectively).
- Some work is performed in awkward or confining workspaces (conditions in which the body is cramped or uncomfortable).
- Some work is performed in areas with improper illumination (glare, inadequate lighting, etc.).

**ACKNOWLEDGEMENT**

I acknowledge this job description does not constitute an employment agreement. Further, I understand the job description is subject to change by the employer, temporarily or permanently, as the needs of the employer and requirements of the job change. COG is an Equal Opportunity Employer. In compliance with United States Equal Employment Opportunity guidelines and the Americans with Disabilities Act, COG provides reasonable accommodation to qualified individuals with disabilities.

**I have read and understand the requirements of the position and hereby certify that I am qualified to perform this job, with or without reasonable accommodation.**

Employee Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_